

## **PIANC Congress 2010**

### **Booking terms and conditions**

Please confirm that you understand the refund policy (outlined below) & agree to the Terms & Conditions of PIANC MMX.

#### **(a) Payment Instructions**

Please note that we only accept card payments by MASTERCARD, VISA DEBIT or VISA CREDIT card and MAESTRO DEBIT card. We do not accept AMERICAN EXPRESS or DINERS CLUB.

There is also the option to pay by BACS bank transfer.

Bank Details are as follows:

Bank: HSBC

Bank Address: 26 High Street, Colchester, Essex, CO1 1DQ

Account Name: PIANC MMX

Sort Code: 40-18-04

Account Number: 9203 6134

International payments (Swift): GB34MIDL40180492036134

BIC code: MIDLGB2103U

**Please enter your full name, address and your registration number as the identifier.**

**Payment can be made in GBP (GB Pounds Sterling) only.**

Pre-payment is required for entry to the Congress and for all sponsorship and promotional opportunities.

#### **(b) Refund and Cancellation Information**

Delegates may cancel with a full refund (less 15% administration charge) before 31<sup>st</sup> January 2010.

Cancellations made after 31<sup>st</sup> January 2010 will be liable for the full registration fee.

No refund will be made to those registrants who have booked and paid for the Congress but who are unable to attend on the day, for whatever reason. However, substitutes may be made, provided that a name is sent by email to [info@piancmmx.org.uk](mailto:info@piancmmx.org.uk) prior to the Congress.

Hotel reservations and cancellations are subject to the terms and conditions of the hotel where you have made your direct reservation.

#### **(d) Content**

It may be necessary for reasons beyond the control of PIANC MMX to alter the content and timing of the Congress, the identity of the speakers, the date or the venue. In the unlikely event of the Congress being cancelled, we will refund you the registration fee (except in circumstances as set out in clause (e) below), but we will not be liable to you for any other costs or losses, whether direct or indirect.

**(e) Obligations**

Should we be unable to perform any obligations under this Agreement due to causes or circumstances beyond our reasonable control, including any Act of God, war or threatened war, terrorism or threatened terrorism, fire, flood, drought, strike, lock out or actions of the venue, we will not be liable to you for this.

**(f) Venue**

You will need to comply at all times with the rules and regulations imposed by the Congress venue. You will also need to ensure that you have your own insurances against any loss to your property that you may suffer.

**(g) Data & Privacy**

Information from the Registration Form may be used to provide a list of delegates for circulation at the Congress. We will also process the personal data on the Registration Form, in order to ensure that necessary arrangements are made for you at the Congress. This may include passing such information to the operators of the venue, for the purposes required for the Congress.

Mills Media are registered under the Data Protection Act 1998 and further details are available on request

**(h) Prices**

All prices quoted are exclusive of UK Value Added Tax (unless otherwise specified), which shall be payable on all bookings at the standard rate applicable at the time of booking (currently 15%).

**(i) Law**

This agreement is subject to the laws of England and it is agreed that the courts of competent jurisdiction shall be the English Courts.

If you chose to pay by credit card, you will be charged when you press this button.

To ensure accuracy and to avoid being charged multiple times,  
**PLEASE CLICK THE BUTTON ONLY ONCE.**

If after a minute you receive no response, close your browser and contact us for further assistance.